Doing It Wrong

Tim Bray Developer Advocate Google

Wednesday, October 6, 2010

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Pravelry-	my notebook	patterns	yarns	people	forums	groups	hiy	a, MarkupPedant! logo 1 new message
where my stitch							1128 Ray	velers are online
avelry news 题						Q	uick search	H-
his Week in Ravelry #80				Tuesday, September 14th				Patterns 🗘
This Week in Ravelry								search
Ask a Knitter Decreasing while r	naintaining patt	ern continuit	y in strande	d color patte	rns an	H	elp help! Whe	re am I?
No. of Contract of	Ask Auntie BubboPants A little from me, a bit from Chester and a big request for my readers.			6	 Wiki - a community edited guide Getting started Tour for knitters and crocheters About Ravelry 			
	All the latest Site News, Group News and Raveler Announcements.						•	
All the latest Rave	ler submitted fu	nny and amu	using posts ((and who kne	w there		nis Week in Ra	welry newsletter

ravelry.com

320,000 unique/month

200,000 unique/week

915,000 registered users

100,000 unique/day

4.5 million projects



4.5 million page views/day

53,000 new posts/day

17 million Rails requests/day

1600 new users/day

tbray.org/ongoing/When/200x/2009/09/02/Ravelry

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while(stitches>0) { kl(); } software engineers and computer scientists

A group who knows that knitting is really in binary...

group details

Code by day, knit by night (or vice versa)? Have a soft spot for both purling and perling? Resist the urge to decode the binary strings as you knit and purl? Ever considered how a pattern might be best represented as a finite state automaton?

This is the group for you! Software engineers, programmers, coders, computer scientists and anyone who considers themselves to be related to these fields are welcome here!

🝰 new kids



beckyzoole 1 day ago



Josi 8 days ago



gwp 11 days ago



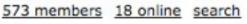
Doerthe 13 days ago



fiberdev 15 days ago



jdybedahl 20 days ago



Wednesday, October 6, 2010



Icelandic Yoke Sweaters (mens)

20 posts, 10 voices (who?), 153 readers (when?) started 2 days ago

	pected 2 days and (Caturday, October 2), officed 2 days	
💽 🌚 e e	posted 2 days ago (Saturday, October 2), edited 2 days ago	<u>6 replies</u> 🤍 <u>1</u>
0 0 0 0 0	I'm looking for a pattern for a men's Icelandic yoke sweater in larger sizes an I could do a pattern using EPS and just design my own but I'd really rather n hoping someone might have a line on a good pattern. I've seen the Lopi book the book before I buy one sight unseen but that's an idea too. Any help woul	ot try to reinvent the wheel so I'n ks online but I'd prefer to look at
1320 1030 [2]	educational interesting funny agree disagree love	S reply
	posted <u>2 days ago</u> (Saturday, October 2) reply to <u>Rumplestiltskin's post #1</u> You can browse through lots of pattern books right here on Ravelry, if you wa	2 replies 2

Passenger Ruby Enterprise Edition with GC patches

MariaDB MySQL 5

Gentoo Linux

Moving away from virtualization

memcached

Rails 2.3



 $nginx \Rightarrow haproxy \Rightarrow (load balanced) \Rightarrow apache \& mod_passenger$

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One developer!

tbray.org/ongoing/When/200x/2009/09/02/Ravelry



Casey Forbes: "Ruby is fun! If you listen to Paul Graham and whoever else, then you'll be working on your startup while you have a day job. Fun is important."

tbray.org/ongoing/When/200x/2009/09/02/Ravelry



The FBI's Upgrade That Wasn't

\$170 Million Bought an Unusable Computer System

By Dan Eggen and Griff Witte Washington Post Staff Writers Friday, August 18, 2006

As far as Zalmai Azmi was concerned, the FBI's technological revolution was only weeks away.

It was late 2003, and a contractor, Science Applications International Corp. (SAIC), had spent months writing

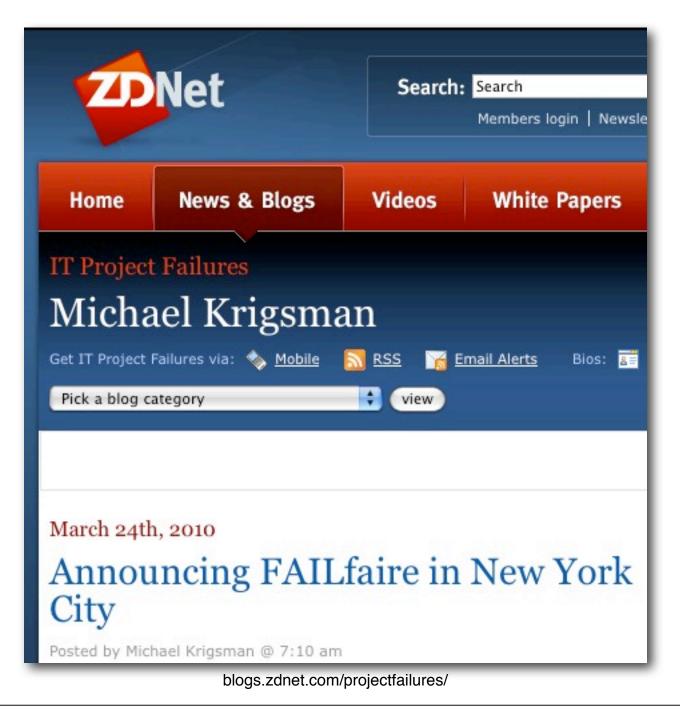


While accepting some blame for the system's

washingtonpost.com/wp-dyn/content/article/2006/08/17/AR2006081701485.html

TIMESONLINE
NEWS COMMENT BUSINESS MONEY SPORT LIFE & STYLE TRAVEL DRIVING A
MARKETS MARKET DATA ECONOMICS INDUSTRY SECTORS COLUMNISTS MOVERS &
Where am I? > Home > Business > Economics > Pre-Budget Report 2009
From Times Online
December 6, 2009
Billion pound NHS computer project could
be scrapped, Chancellor says

business.timesonline.co.uk/tol/business/economics/pbr/article6946336.ece





nydailynews.com/news/2010/03/26/2010-03-26_city_pours_722m_down_consulting_contracts_black_hole.html

Doing It Wrong

Enterprise Systems, I mean. And not just a little bit, either. Orders of magnitude wrong. Billions and billions of dollars worth of wrong. Hang-our-heads-in-shame wrong. It's time to stop the madness.

These last five years at Sun, I've been lucky: I live in the Open-Source and "Web 2.0" communities, and at the same time I've been given significant quality time with senior IT people among our Enterprise customers.

What I'm writing here is the single most important take-away from my Sun years, and it fits in a sentence: The community of developers whose work you see on the Web, who probably don't know what ADO or UML or JPA even stand for, deploy *better systems* at *less cost* in *less time* at *lower risk* than we see in the Enterprise. This is true even when you factor in the greater flexibility and velocity of startups.

tbray.org/ongoing/When/201x/2010/01/02/Doing-It-Wrong

Responses to "Doing it Wrong"

Tim, you're an idiot!

- 1. Things aren't actually better on the Web, or...
- 2. they are better, but we can't fix it because Enterprise is so much harder, or...
- 3. They are better, and we could fix it, but we won't because of management/cultural issues

Web projects fail just as often

But you are ignoring the fact that for every Facebook and Twitter there are hundreds of similar efforts which failed. The overall success rate of web startups is *significantly* lower (read: orders of magnitude) than in the enterprise IT field.

Web apps are less complex than Enterprise apps

66 the problem is the unmanageable complexity of enterprise requirements. Web 2.0 methodologies can't fix that. If judiciously applied they might reduce some of the costs and failures.

– Rich Sands

Enterprises can't start from a clean sheet

In my experience, the biggest impediment to success on a lot of enterprise projects is the legacy issue: legacy data, legacy operational (and technology) process and legacy views on 'how we do things round here'.

– "mdh"

Not OK to scale up gradually in the Enterprise

Citigroup, Bank of America and JP Morgan Chase all have slightly less than a quarter of a million employees. If you are deploying a 'corporate IT app' at one of those organisations then you have to plan for all quarter of a million of them to hit your app at 9am their local time tomorrow.

– Keith Braithwaite

Enterprise management is nontechnical

C most senior managers have a sales/marketing background and don't really understand IT... many of these managers *love* PowerPoint slides with lots of little interconnected boxes. Especially if they're arranged in triangles or circles.

– "Joe"

Culture of risk-aversion

66 But I also believe enterpriseland can't do what the webland does. Because of risk: 'nobody ever got fired for choosing ibm'... A fixed priced project, with big design up front, full specification/conception/development/test phases with IBM or Accenture is what everyone does. If it fails nobody will blame you. But if your short/agile/TDD/web like project fails it will be your fault. **99**

– Aurélien Pelletier

The buyers aren't the users

Apple's customer is you or me. For the large system vendor, as one candidly admitted at a recent conference, the customer is our employer. Who will be looking for, you can be certain, very different things from the product. Where we put a premium on usability, employers favor manageability. For consumers, brand stands for aesthetics or speed or status. For enterprises, brands more often than not mean 'what will not get me fired'. ??

– Stephen O'Grady

Threat to empirebuilders

66 Not to mention that all those middle managers' salaries depend upon keeping staff, at minimum, and growing staff, preferably.

– Robert Young

Prescription: Create less software – via SaaS – via packaged ERP/apps

66 But SAP, in particular, has demonstrated that American Fortune Xoo really don't have any core functions any more; at least not important enough to implement unique and better software

– Robert Young

I strongly believe that building your own software is an essential ingredient for a successful, information-centric company such as a bank, an insurance company, or even a telco. I think it's an excellent idea to use commodity services in all areas where you don't have, nor want to have, any competitive advantages. But you should build something on your own if you want to innovate.

– Stefan Tilkov

Prescription: Fight complexity at the business level

66 The most successful companies innovate in their core business, killing complexity, reducing costs, and finding new business models that revolutionize their industries. For example, Amazon.

– Rich Sands

Prescription: Alignment

Your prime examples ... are cases where the system *is* the business.

– Tom Passin

66 The main project successes you list ... all have one thing in common; product owners are not just close to the project, they are aligned with the team.

– Tom McCracken

C From a business perspective—Bray's main viewpoint—caretakers use other people's money, whereas owners use their own money, or are at least very significantly and personally exposed to monies invested in a project. More generally, owners of a project or a codebase have very strong personal incentives to make their users happy, be those incentives financial or purely professional. As a result, for owners efficiency and reduced costs are musts, not simply desirable attributes. Caretakers generally have less urgent objectives.

– Frank Sommers

Prescription: Good People

66 There is no way to rescind GIGO: it is the law of gravity of systems development ... success depends on the The Right People.

–Len Bullard

66 startups are a self-selected group of higher talent and drive. **99**

- "Nick"

Prescription: Agility

66 The 'Web 2.0' kind of thing simply *cannot be built* if you start with large formal specifications and fixed-price contracts and change-control procedures and so on. So if your enterprise wants the sort of outcomes we're seeing on the Web (and a lot more should), you're going to have to adopt some of the cultures and technologies that got them built.

– doing it wrong

Prescription: Modern software development techniques REST, OSS, TDD, DRY, CoC, Dynamic languages

Generation Generation Gene high in open sourcethey just aren't defined as failure and waste."

-Nick

thanks

tbray@textuality.com twbray@google.com tbray.org/ongoing/

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